



## Institute Summary of Ligas Court Monitor Report to Court July 2023

### Background

Pursuant to orders from Federal Court Judge Sharon Coleman, Ligas parties along with the Court Monitor met in federal court on June 15, 2023, to provide a status update subsequent to the last June 2022 court proceedings. The primary focus of this hearing was the CILA Ligas Compliance Measure Reviews conducted over a multi-month period spanning 2022-23. The Monitor noted “*In 2019, the findings of that review were disappointing in that there were no positive findings in any of the 17 areas reviewed. The current Review shows that there can be significant improvement over this amount of time despite more to be done.*”

During the recent round of reviews, 215 CILA residents who are Ligas Class members were interviewed to evaluate service quality on 17 key sections deemed essential by the Monitor to evaluate service quality. In order to be determined to meet compliance standards, each section had to attain a minimum of 85% compliance for the entire sample. Sample members were supported by 128 distinct IDD community agencies across Illinois. As a follow up to the review, provider agencies must develop a Plan of Corrective Action (POCA) for any individual(s) they support that failed to meet the 85% threshold in any area. As with the original review, several items are identified as “**Red Flag**” indicators, designating them as indicators of compliance with the CMS federal Home and Community Based Services (HCBS) Settings Rule which govern HCBS programs, including CILA.

### Results

The chart below details summary findings. It is important to understand the results are reflective of the overall Illinois HCBS CILA system; not the quality of any individual provider.

Domain	Total Measures	Achieved Compliance	# Measures Compliant	# Red Flag Measures Compliant	% of Sample Overall Compliance
Person Centered Planning	26	X	7/26	2/11	76%
Independent Support Coordination	10	X	5/10	2/5	68%
Safety	7	✓	4/7	2/4	86%
Staff Competence	8	✓	7/8	4/5	90%
Employment/Day Services	10	X	1/10	0/6	53%
Leisure/Recreation/Relationships	8	X	4/8	1 /4	81%
Personal Funds Management	9	✓	8/9	4/4	94%
Transportation	3	X	1/3	1/3	83%
Healthcare	15	✓	7/15	2/6	85%
Vision/Hearing/Sensory Supports	12	✓	5/12	4/9	85%
PT/OT/SLP Supports	5	X	0/5	0/4	29%
Adaptive/Assistive Technology	5	X	2/5	2/5	81%
Dining/Dietary Supports	5	✓	4/5	2/3	88%
Behavioral Supports	11	X	1/11	1/11	74%
Mental Health Supports	11	X	2/11	1/10	74%
Protection From Harm	4	✓	3 /4	3 /4	90%
Rights and Autonomy	15	✓	10/15	9/12	88%

### Summary

The Monitor notes areas of improvement between the 2019 and 2022/23 reviews yet highlights areas of concern including the Person Centered Planning and Independent Support Coordination domains, noting “*Person-Centered Planning forms the foundation for the outcomes that the person desires in their life, what is important to the person, ensures personal preferences, health and welfare, and addresses risk factors with supports and strategies to minimize the identified risks. The Person-Centered plan also provides the justification for the services provided and expectations for service monitoring and quality evaluation by Independent Support Coordinators (ISCs).*” The report also contains Key findings in each section which provide further insight and examples of qualitative impressions yielded by the review process.